

## How to Do Remote Desktop from iPad and iPhone

[Read the post on ISL Online Blog](#)

Designed for a **lifestyle on the go**, ISL Light iOS remote desktop app frees you to connect to a remote computer from anywhere using your **iPad, iPhone or iPod touch**. And the best news is that it's so simple to use that anyone can do it. Plus, you can download it from the App Store for free.

Want to offer **remote desktop support to your clients** on the go?



### Remote desktop support; a client at the remote computer

There are basically three steps to connect to a remote computer to offer IT support to a client (or mum, for that matter).

1. [Download ISL Light iOS](#) to your Apple mobile device.

2. [Create ISL Online account.](#)

If you are new to ISL Online, feel free to register for a no-obligation 15-day free trial.

3. **Start a new session.**

Open the ISL Light app on your iOS mobile device and click 'Start new session'.

The rest is pretty straightforward and once the session is finished, you can't reuse the same session code or connect to the same computer without your client's repeated permission.

## Want to **access unattended remote computers** on the go?



1 **Download** ISL Light



2 **Create** ISL Online **account**.



3 **Add** remote access on PC



4 **Open** ISL Light app



5 **Go to** My computers



6 **Connect** to your PC

If you intend to access unattended computers frequently for let's say remote server administration or remote work, the procedure is a bit longer.

1. **[Download ISL Light iOS](#)** to your iOS mobile device.

2. **[Create ISL Online account](#)**.

If you are new to ISL Online, feel free to register for a no-obligation 15-day free trial.

3. **[Add remote access](#)** to your / clients' PCs.

Sit behind the computer you wish to add remote access to or have someone sit there for you. In either case, follow the [Add remote access](#) link (or open the [ISL Online website](#), do a Product Login, and select ISL AlwaysOn). Then, download the ISL AlwaysOn application or send the other person instructions via email found under 'Show more possibilities'.

ISL AlwaysOn being installed and configured, you can access that

computer from anywhere even from your mobile device when on the road. So, grab your iPad or iPhone and...

4. **Open** the previously installed ISL Light app.

5. **Go to My computers** showing a list of remotely accessible computers.

6. **Connect** to your PC.

For those of you who prefer to watch a video, here is a **2-minute video guide** on how to start using ISL Light iOS:

<http://youtu.be/VJQ5NYmdWuQ>

Now, that we've cleared all the technical barriers, there is nothing stopping you from working on your home or office PC right from where you are sitting right now. 1, 2, 3, go!